## IDAHO MILK TRANSPORT INC. JUNE 2021 NEWSLETTER

### **SURVEY RESULTS**

Terminal	Total Responses	Overall Job Satisfaction	Would recommend IMT	Will Continue to Work at IMT in a year
Burley	33	8.03 / 10	88% would Recommend	88% Yes
Caldwell	22	6.43 / 10	68% would Recommend	64% Yes
Jerome	22	6.18 / 10	64% would Recommend	64% Yes
Fresno	10	9.2 / 10	90% would Recommend	100% Yes
Richland	4	8.75 / 10	100%wouldRecommend	100% Yes
Office/Shop/Washbay	22	8.3 / 10	95% would Recommend	92 % yes

We heard the feedback from the survey and are taking action. Benefits, specifically insurance, was mentioned most often. Due to this, we are looking at finding a more **affordable and effective** insurance plan. We hope the new plan will better fit the needs of **ALL** employees by October 1st. Thank you for providing the feedback. You Spoke, We listened.

### **Other Notes**

- Trailer cleanliness and quality was the second most popular response. We are working on a mobile wash service!
- Communication, Communication, Communication! It will be a priority for Dispatch, Safety, the Shop, and Billing!
- Open Door Policy! Coming soon, we are going to start round table discussions allowing feedback from YOU!

### **Monthly Outlook**

- Starting June, <u>All</u> milk loads from the yard will use <u>Mobile Manifest</u>, please download the app from the app store (For Burley and Fresno)
- Be on the lookout for driver roundtable discussions to start in July
- Ask dispatch about the recruiting flyer and incentives along with it
- Smith System training is available through our Safety department
- Our \$500 <u>driver referral</u> bonus is still available!
- Each Terminal will have a Daily suggestion QR code to Scan, your feedback is vital to our success

# The Safety Section

#### Summer is Upon Us!

- Stay <u>Hydrated</u> with warmer temperatures on the horizon
- Always be aware of hot surfaces
- Protect yourself from the sun, remember your sunscreen!
- Always be mindful of <u>product tem-</u> <u>peratures</u>, When in <u>doubt</u>, Call
   Dispatch <u>before</u> loading!
- Watch for <u>motorcycles</u>, It is that time of year!
- Check your <u>tire pressure</u> regularly, most blowouts are preventable.
- Warm weather means crowded roads, practice patience!
- Summer means <u>construction</u>, always follow traffic signs and speed limits!

## Make Safety a Priorty



Photo Credit: Bruce Webb

#### **Quick Reminders**

- All Plants that we deliver to, are <u>still</u>
  <u>requiring</u> face coverings or masks.
  Darigold is requiring <u>KN95</u> masks. Make sure to always have a spare in the truck.
- When dropping a trailer at the yard, <u>always</u> air off the airbags, allowing the trailer to <u>settle</u>, before <u>dropping</u> the landing gear.

#### The Fundamentals!

- Always practice <u>THREE</u> points of contact when entering or exiting a truck!
- Never Jump, always descend Slowly while double checking your footing and maintaining three points of contact.
- Before backing up, Remember the <u>GOAL</u>, <u>Get Out And Look</u>.
- Prevent potential damage and injury by always conducting thorough <u>PRE and POST</u> trip inspections.
- Wear <u>close toed shoes</u> and when possible, steel toed shoes for the best protection.
- <u>ALWAYS</u> be aware of your surroundings, USE your mirrors

Quote of the Month: "Do what you can with all you have, wherever you are." ~Teddy Roosevelt

### See any damage on truck or trailer?

PLEASE report to Safety or Dispatch immediately!

## Know anyone that would be a good fit?

There is a \$500 referral bonus available for all drivers

### Are you planning on taking any time off?

Please make sure all time off requests are passed on to Dispatch!

#### **News from Dispatch**

- Please wash at <u>ALL</u> facilities if they offer a wash. If they refuse to wash, please get a signature from intake.
- Thermometer calibration expires every 6 months, always check!

#### News from Billing

- ALWAYS call in if you are two hours past your appointment time.
- Please have your paperwork turned in for a trip within
   24 HOURS of when you finish the trip
- FOR THE SECOND PAY PERI OD IN JUNE Direct Deposits
   will NOT be deposited until
   TUESDAY JULY 6th because
   of the bank holiday. Pay ments will not be processed
   on July 5th.



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MAAD GAAB: He's Bow and in Doe win

Answer: East Bound and Down